

Agent Portal

Liberty National Division’s Agent Portal allows agents to see applications that have been submitted to the Home Office and are awaiting agency approval (usually by the Agency Quality Manager).

Note: The Agent Portal User’s Guide is on Agent Services under the Quality Business section.

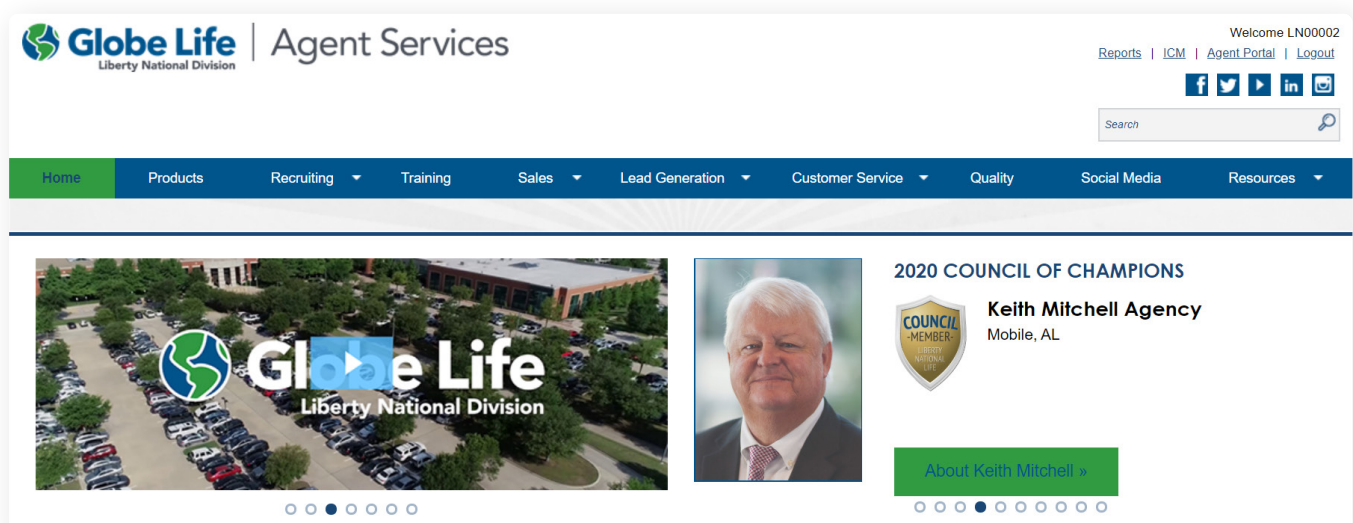
Log in to Agent Portal to:

- Liberty National Division’s Worksite Policies are considered “excepted benefits” and are not group health plans subject to the ACA.
- See your Pending Annual Premium amount and number of apps Pending Review
- View application images
- Review your Approved applications
- Review your Cancelled applications

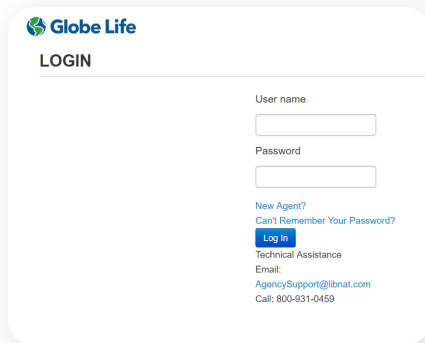
Logging In to Agent Portal

Step 1: The Agent Portal can be accessed through Agent Services or through:

- <https://portal.libnat.com>
- <https://portal.torchmarkcorp.com>



Step 2: (If Required) Enter your Agent Services Username and Password, click Login. The Landing Page will appear.



The screenshot shows the Globe Life LOGIN page. It features a header with the Globe Life logo and the word "LOGIN". Below the header are two input fields: "User name" and "Password". Underneath these fields are links for "New Agent?", "Can't Remember Your Password?", and a blue "Log In" button. At the bottom, there is contact information for "Technical Assistance": "Email: AgencySupport@libnat.com" and "Call: 800-931-0459".

Step 3: Users logging into the Portal for the first time will be prompted to change their password.

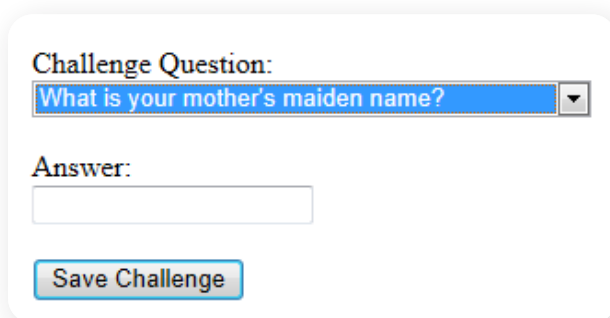
Note: The Username and Password are the same as Agent Services Username and Password. Changing one will automatically change the other.

Step 4: Enter Username, Current Password (which is the temporary password provided in the Welcome email from the Portal) and your New Password, click 'Save Password'.



The screenshot shows a form titled "Password Expired! Create new password." in red text. The form contains four input fields: "Username:", "Current Password:", "New Password:", and "Confirm New Password:". At the bottom of the form are two buttons: "Save Password" and "Cancel".

Step 5: You will be prompted to choose a security question. Choose a 'Challenge Question' from the drop-down, fill in 'Answer' and click 'Save Challenge'. The Agent Portal Landing Page will display.



The screenshot shows a form titled "Challenge Question:". It features a dropdown menu with the selected option "What is your mother's maiden name?". Below the dropdown is an input field labeled "Answer:". At the bottom of the form is a blue button labeled "Save Challenge".